

# **FURBIZ K9 DOGGY DAY CARE INFO - OUTDOOR ADVENTURES**

Please read this form in conjunction with the Doggy Daycare Terms & Conditions form and the Doggy Daycare Client Registration Form

**In order for us to operate smoothly and efficiently and with the consideration of all dog's safety. We kindly ask and notify of the following:**

We always require access to your property or home, not only during pick up and drop off times but the duration of the day also. This is in case of emergencies and your dog/s need to be returned home suddenly or unexpectedly. We ask for a key/code or access point to your property that is safe and secure should we need to return your dog/s home at any point. Furbiz will ensure that clients will always be notified in the case that it is to occur.

If we are unable to access property for any instance OR our driver must return to your property after initial return a fee of \$55 will apply. If after 7pm, a fee of \$30 per hour will apply until access is available.

Taking into consideration advice from veterinarians, please do NOT feed your dog's prior to adventures, this is to minimise any sickness whilst on their day out. If your dog is a puppy under 6 months or requires food for medical reasons, please advise us to ensure alternative arrangements are made.

When collecting in the mornings, we only allow a couple of minutes per pick up. For us to operate to schedule, please have your furkids ready and awaiting our arrival. This includes toileting at least half an hour before scheduled pick up time. If dogs are continually relieving themselves in transit due to not being let out prior to collection, a clean-up and time fee will apply of \$27.50.

Hydrobath is a complimentary service after your dog's day adventure. Whilst we will always do our best, we are unable to guarantee all debris (Eg; Bindies/Prickles, Kobble pegs etc.) will be removed from coats during the bathing process. This also applies to drying, different coats and breeds will differ, and results may vary. We cannot guarantee your dog returning home completely dry. Due to this we are also unable to brush or groom dogs.

Whilst our pack leader will take every possible effort and precaution to ensure the safety and wellbeing of all furkids in our care, it is important to acknowledge that despite our best intentions, unforeseen accidents and injuries may occur. If you find an injury or your furkid is unwell after attending adventures, please seek veterinary guidance as soon as possible, as the health and wellbeing of your furkid is our priority, then contact the pack leader to let us know what has occurred.

Please ensure all vaccinations and preventatives (Flea/tick etc.) are up to date before attending adventures. All dogs must have firm fitted collars that are unable to slip off over their head and tags with owner contact details.

Furbiz are not responsible for any items that accompany your furkids on adventures that may get damaged or lost. It is the owner's responsibility to apply appropriate sun protect on such as sunscreen or zinc before adventures.

If furkids are prone to travel sickness, we ask a towel to be provided at collect on and will be returned upon drop off. If there are any concerns before or a er your furkids adventure day, please contact us ASAP to discuss. If you have any ques ons or concerns about anything, please do not hesitate to contact me.

Kindest Pawgards

Kristie

Pack Leader & Director, Furbiz- K9 Adventure Park / Doggy Day Care

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## **- INCLUSIONS**

- Pick up from home in the morning
- Hours of fun, play, socialisation, swimming, learning, mental stimulation and so much more in our purpose built outdoor adventure park
- Complimentary hydrobath and quick dry to ensure your fur kids return home smelling wonderful and clean
- Late afternoon/Early evening Drop-Off
- Adventures are a full day event. Pick up message will be sent to client the evening before. Photos from our adventures are uploaded daily to our Invite only VIP Facebook group.

## **- PRICING**

- Adventures are priced per day and dogs must attend at least once per fortnight as per stated in our terms and conditions.
- Regular **Weekly** Adventure fee for one dog \$85 or \$155 for 2 dogs from the same household/address. Adventure for any dog in the same household thereafter \$70 per dog (once per week).
- Regular **Fortnightly** Adventure fee for one dog \$99 or \$184 for 2 dogs from the same household/address. Adventure for any dog in the same household thereafter \$70 per dog (once per fortnight).
- Compulsory introductory/trial adventure fee is \$110 per dog.

## **- EXTRAS:**

- Medicated (Malaseb) or Flea/Tick shampoo hydrobath- \$10 per dog. Client is invited to send along their own specialised dog wash for no extra charge.

Nail Clipping - \$10 per dog.

If you wish to ask any further questions or have any concerns, please do not hesitate to contact us.

Kindest Pawgards

Kristie

Pack Leader & Director, Furbiz- K9 Adventure Park / Doggy Day Care